

amberjewellery

L i m i t e d

22/24 Cheetham Hill
Manchester M4 4EZ England
Tel: +44 (0)161 736 9966
Fax: +44 (0)161 737 3575
VAT REG No G.B.677 4328 01
Co. Reg in England No. 3309815

Customer Name:
Company Name:
Address

Date
Account Number:

Postcode
Contact Telephone
Email Address

	Qty	Item No.	Reason for return	Invoice No
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				

- Any Goods which you believe are defective must be returned to us within 14 days of the date of delivery (there is no need to telephone us) using a completed returns forms which can be downloaded and printed from the "Returns" page of our website. Returns are sent at your own expense and we recommend that you use recorded delivery and keep your proof of postage.
- For hygiene reasons we do not accept returns on worn earrings or body jewellery
- We do not send out replacements. We will send you a credit note and refund your credit card within 2-3 weeks if we agree that the goods returned are defective through faulty workmanship or materials.
- Please note - imitation jewellery will go off colour, especially metal based jewellery. Time for discolouration will depend on their use and the environment in which they are worn or stored. We are unable to credit you for goods that have discoloured
- No claims will be allowed for loss, theft or damage to the goods in transit unless notified to carriers and ourselves immediately
- We do not offer a Sale or Return policy. Unsold items cannot be returned.